

Lydia McDonald

8:36 PM, Jun 22

@Bportillo3 I have seriously enjoyed watching your project unfold over the last year. Your training design is incredibly thoughtful, practical and makes technical content feel approachable. Breaking automation into small, focused modules was a smart move, it keeps things simple and makes the learning process manageable. You might consider including a short “what to expect” checklist before each module so staff feel even more prepared heading in. I think your team will really benefit from this structure and I can't wait to see how it continues to unfold.

Shaqueta Lewis

3:39 PM, Jun 23

This is such a strong and thoughtful approach! I can feel how much care and consideration you put into making this training both meaningful and manageable for your financial aid team. Breaking the course into small, focused modules is such a smart move—especially when you're introducing technical tools like Banner. You're meeting your audience exactly where they are, and that makes all the difference.

I really admire how you've centered practicality and connection. The use of Google Classroom and Google Docs keeps things accessible and collaborative, and your “Start Here” section sounds like such a welcoming, clear entry point. The way you've applied multimedia principles to reduce cognitive overload shows how deeply you've thought about not just what you're teaching, but how your learners experience it.

Your shift from traditional lectures to experiential learning is especially inspiring. Giving staff the chance to practice in a test environment and immediately apply what they learn builds real confidence—and that's exactly what digital-age training should do. I also love how you've made space for feedback and ongoing collaboration. It's so easy to feel isolated when building something new, but your openness to input and reflection is such a great example of continuous improvement. This training is going to have such a positive ripple effect—not just on your team's efficiency, but on how supported and capable they feel. You're not just teaching systems; you're building confidence and community. Truly impressive work!

Jana Kiefer

2:24 PM, Jun 29

Your approach to breaking down complex processes into clear, focused modules is such a thoughtful way to support your staff's learning and reduce overwhelm. I like how you're applying the Multimedia Principle and using clean visuals and short demos to keep things digestible and engaging. The hands-on tasks in the Banner test environment are a great way to promote real, experiential learning that staff can immediately apply.

Using Google Classroom for collaboration and feedback creates a supportive space, especially with the asynchronous structure balanced by live check-ins. Your commitment to continuous improvement and peer feedback reflects a strong learning mindset, and I can tell your training will have a meaningful impact not just on workflows, but on learner confidence too.

Julia Cochran

4:36 PM, Jun 30

Ben, look how far you have come! I love how you've broken things down to avoid overwhelming while still keeping it hands-on and meaningful. I tried to do the same with Mightier, making emotional regulation feel approachable through short, focused activities.

Your use of Google Classroom and pacing tools is perfect, and I love how you're blending clarity with collaboration. It's clear this will make a real impact for your team! I cannot wait to see this in action!

mikeh50@yahoo.com

8:45 AM, Jul 6

Ben, I love how thoughtful and direct your approach has been towards your design from the beginning. The knowledge and passion you have for this design are evident in the way you've structured this course and the detailed aspects you've incorporated. You've done an outstanding job of creating a professional developmental course that is incredibly informative, yet interactive, upbeat, and refreshing. This is a course that allows learners to have ownership and versatility in how they learn. This is a great example of understanding balance and maximizing technology to create the best atmosphere for learning and development.